Client Illness Guidelines

For symptoms outside of baseline (i.e., not including allergies or symptoms due to ongoing health issues)

Revised: 4/3/24

Day 0

The date of a positive COVID test or onset of contagious symptoms

(or whichever one came first)

For CYF, DS, & ADULT Divisions (excluding Residential)



If Client has Symptoms of any Contagious Illness, such as the Common Cold, Flu, or COVID, or tests positive for COVID

And In-Person Services Are NOT Essential

They are encouraged to receive virtual services as available.

If virtual services are not a good option, or are not available, they are encouraged to resume in-person services once symptoms have improved **and** they've been fever-free for 24 hours without the use of fever-reducing medication.

Client will be asked to wear a medical grade face mask for in-person services provided through Day 5.

And In-Person Services ARE Essential

As applicable to the services your division provides, essential services can be provided at the client's home or outdoors.

Both the client and staff will wear a medical grade face mask during in-person services through Day 5 (unless the person served is not able to wear a mask).

Definition of Essential Services

Services that ensure the health, safety, and stability of a person:

- Medication management
- Clinical supports (including behavioral supports) and/or nursing services
- Securing food
- Independent and daily living supports
- Obtaining essential home supplies related to health and santitation
- Ensuring human contact
- · Essential medical care

Factors that may indicate the need for essential services:

- Acute experiences are significantly impacting the person's well-being
- They require social and/or emotional support to maintain stability and/or prevent a crisis
- There is concern of suicide or risk of dangerous behavior
- They are having difficulty securing basic needs

- They require medication support
- They require support/assistance to access critical medical care from non-HCRS providers
- They were recently hospitalized
- They are at risk of losing their home/home placement
- Remote services will not adequately meet their needs

For Kindle Farm School



If Student has Symptoms of any Contagious Illness, such as the Common Cold, Flu, or COVID, or tests positive for COVID

- They will be asked to stay home.
- Students can return to school once symptoms have improved **and** they've been fever-free for 24 hours without using fever-reducing medication. Students may be asked to wear a face mask through Day 5.