

HCRS

To assist in the provision of coordinated and comprehensive care, HCRS works collaboratively with over 60 area service providers, health care agencies, and community organizations in meeting the needs of those who live in our communities. HCRS recognizes that individual lives and needs are frequently complex, and that no single organization or agency can address them all.



"The caring relationships between HCRS staff and clients are clear; their warm smiles make it obvious that their professional relationship is one based on mutual respect and understanding."



HEALTH CARE & REHABILITATION SERVICES

is a private, nonprofit community mental health and developmental services center serving residents of Windham and Windsor counties.

OUR MISSION is to provide creative, collaborative, and compassionate health care services that are responsive to the needs of our communities.

WE ENVISION a community where people are inspired, empowered, and supported to lead healthy and meaningful lives.



To Access Services

Springfield area: 855.220.9429

Brattleboro area: 855.220.9428

Hartford area: 855.220.9430

For details on all HCRS programs, visit
www.hcrs.org

OVERVIEW



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HEALTH CARE AND REHABILITATION SERVICES incorporated in 1967 in order to assess the behavioral, medical, and rehabilitative health care needs of residents in Windham and Windsor counties. Over time, the agency became a provider of these services and expanded to include evaluation and treatment of alcohol and drug use challenges, serious long-term mental illness, and family and children's issues, as well as emergency services. Since the early 1990's, HCRS has been a major community mental health agency, providing comprehensive services to 4,000 individuals a year through integrated programs staffed by highly trained professionals.



EMERGENCY SERVICES

Specially trained mental health professionals are available 24/7 for emergencies involving adults, children, or families. Through a rapid-response telephone hotline or face-to-face outreach in appropriate community settings, the Crisis Services Team provides crisis stabilization, counseling, referrals, screening, disaster response, and embedded services within police departments.

ADULT OUTPATIENT SERVICES

help individuals who are experiencing mental health and/or substance use difficulties. Therapists provide individual and group counseling through a variety of outpatient services, such as open access, groups, and the elder care program. Staff provide care coordination, education, assessment, treatment, and referral services for individuals dealing with substance use and/or co-occurring mental health needs. Psychiatric consultation and assessment are available on a limited basis. CRT services are provided for adults with intensive needs. Peer support and advocacy is available across Adult programs.

THE CHILDREN, YOUTH & FAMILY

DIVISION offers a comprehensive system of care for children and youth experiencing emotional, behavioral, developmental, or substance use difficulties, as well as education and support for their family members. Services help children and families cope with the challenges they may face as a result of these difficulties.

DEVELOPMENTAL SERVICES (DS)

provides support for individuals with developmental disabilities, with the goal of preserving the family/community component of care and ensuring that individuals have opportunities and freedom of choice in all aspects of their lives.

RESIDENTIAL SERVICES

provides a continuum of care ranging from short-term crisis stabilization to intensive residential care.